Monterey Insight Cookie Policy

Last updated: 17/11/2025

This Cookie Policy explains how **Monterey Insight Ltd** ("we", "us", or "our") uses cookies and similar technologies on our website www.montereyinsight.com ("the Website"). It explains what cookies are, why we use them, and how you can manage your cookie preferences.

1. What Are Cookies?

Cookies are small text files that are stored on your device when you visit a website. They help websites function, improve user experience, and provide information to site owners.

Cookies can be:

- Session cookies deleted when your browser is closed.
- Persistent cookies remain on your device until deleted or expire.
- First-party cookies set by the website you are visiting.
- Third-party cookies set by external services integrated into the site.

2. How We Use Cookies

We use cookies for the following purposes:

Essential Cookies

These cookies are necessary for the website to function and cannot be switched off. They include:

- Enabling core site navigation and security
- Remembering cookie consent preferences
- Supporting form submissions or account-related operations (if applicable)

These cookies do not store personal data.

Analytics & Performance Cookies

These cookies help us understand how visitors use our website by collecting anonymous statistics. This allows us to improve site functionality and user experience.

We use tools such as:

• Google Analytics (or other analytics platforms you may use)

Data collected may include:

- Pages visited
- Time spent on pages
- Browser type and device information
- Referring URLs

You can opt out of analytics cookies at any time.

Functional Cookies

These cookies enhance your experience by remembering choices such as:

- Language preferences
- Display settings

They may be set by us or by third-party providers whose services we embed on the site.

Marketing & Third-Party Cookies (If applicable)

If our website uses embedded content (e.g., videos, maps, social media widgets) or analytics/advertising services, third-party cookies may be set to track browsing behaviour across websites.

Examples include:

- YouTube/Vimeo (embedded videos)
- LinkedIn, Facebook, X/Twitter (social sharing or tracking pixels)
- Google Maps

These cookies are subject to the privacy policies of the respective providers.

3. Cookies We Use

These are the cookies we use:

Cookie Name	Purpose	Duration	Cookie Type
cookieconsent_status	Stores your cookie consent options	6 months	Essential
_ga	Google Analytics – visitor statistics	13 months	Analytics
_gid	Google Analytics – session analytics	24 hours	Analytics
_gat	Google Analytics – request throttling	1 minute	Analytics
XSRF-TOKEN	Cookie for fraud detection of calls	Session	Essential
hs	Security Cookie for Hive (legacy)	Session	Essential
svSession	Cookie for security, stability, and core site function	12 months	Essential
SSR-caching	Performance cookie for rendering	24 hours	Essential
TS*	Cookies for attack detection	Session	Essential
bSession	Used for system effectiveness measurement	24 hours	Essential
fedops.logger.sessionId	Tracking session errors and issues (resilience)	12 months	Essential
_wixAB3 *	Cookie for site experiments	6 months	Essential
server-session-bind	Cookie for API protection	Session	Essential
client-session-bind	Cookie for API protection	Session	Essential
oAuthState	Session cookie for identification	Session	Essential
wixSession	Cookie for security, stability, and core site function	12 months	Essential

4. Managing Cookie Preferences

When you first visit our website, you will be presented with a cookie banner allowing you to:

- Accept all cookies
- Reject non-essential cookies
- Customise your preferences

You can change your preferences at any time by:

- Clicking the "Cookie Settings" link (if enabled)
- Adjusting your browser settings to block or delete cookies

Please note: Blocking some cookies may affect your experience and limit certain functionalities of the site.

5. Third-Party Services

Where our website integrates with external services, their cookie practices are governed by their own policies. We recommend reviewing those providers' privacy and cookie documentation if you interact with their tools on our site.

6. Changes to This Policy

We may update this Cookie Policy from time to time to reflect changes in technology, legislation, or our website operations. Any updates will be posted on this page with the revised "Last updated" date.

7. Contact Us

If you have questions about our cookie usage or privacy practices, please contact:

Monterey Insight Ltd

Email: info@montereyinsight.com

Address: One Elmfield Park, Bromley, BR1 1LU. England